

Our hours

We are open during normal office hours and have some after hours appointments, groups and events to suit your busy lives. No referral is necessary, just contact our Intake team directly on 9663 6733.

Our fees

Many of our programs are free but if we do charge fees, they are calculated on the basis of your capacity to pay. Please discuss this with our Intake Worker who will talk through your needs and discuss your options.

Visit our website www.ds.org.au to have a look at the varied support we offer.



Building stronger
communities

Carlton

100 Drummond Street
Carlton VIC 3053



North Melbourne

North Melbourne Community Centre
49 Buncle Street
North Melbourne VIC 3051

Coburg

Level 1
368 Sydney Road
Coburg VIC 3058
[Entrance via Harding Street]

Collingwood

Family and Community Space
253 Hoddle Street
Collingwood VIC 3066

Epping

Epping Community Services Hub
713 High Street
Epping VIC 3076
[& Outreach and Home-based support in
the City of Whittlesea & Wallan]

Wyndham

IPC Health
117-129 Warringa Crescent
Hoppers Crossing VIC 3029



Contact us for further information

Tel: (03) 9663 6733 | Fax: (03) 9639 3363

Email: enquiries@ds.org.au | Web: www.ds.org.au



We acknowledge the traditional owners of the land where we work and pay respects to elders past, present and future.



Drummond
Street
Services

For people,
for families,
for communities





A snapshot of what we do

Drummond Street Services

- » Family and relationship counselling and support programs including peer led services
- » Parenting education groups and seminars. See our website for all the programs we run in our different locations <https://ds.org.au/current-seminars-groups-overview/>
- » Redress Support Service – supporting individuals and families through Redress Scheme applications and offering counselling following an offer of redress
- » We have psychologists who deliver mental health supports under the Targeted Psychological Support Services (TPS) providing support for general TPS, child TPS and specialist LGBTIQ+ TPS

For more information visit our website www.ds.org.au

Queerspace

- » Victoria's only community-led and managed specialist LGBTIQ+ individual and family service. Head to the website for more information www.queerspace.org.au

The Drum Youth Services

- » Delivers a varied range of youth services for diverse young people who live, work and play in the City of Melbourne (aged 12 to 25 years), and Richmond and Collingwood (age 8 to 21). Head to the website for more information www.thedrum.org.au



Centre for Family Research and Evaluation (CFRE)

- » The Centre focuses on research and evaluation of services and programs both conducted in-house at drummond street and externally via consultation to other agencies across Australia. Head to the website for more information www.cfre.org.au

Stepfamilies Australia

- » Stepfamilies Australia offers online tips and tools, online support groups, specialised counselling, face to face groups for couples and children and training for other professionals in this area. Head to the website for more information www.stepfamily.org.au

To find out more about all of our varied services please head to our main website www.ds.org.au

What we believe:

Drummond Street Services is over 130 years old. We are a proud not-for-profit organisation that leads through research, training, service delivery and advocacy. We support vulnerable and diverse individuals and families in the community to enhance health and wellbeing. We are a universal service that offers something to all. We value inclusivity and diversity and have a specific focus on those who need help the most

How can we help?

Drummond Street Services helps individuals, couples and families negotiate and celebrate the many transitions and challenges that occur right across the family life course. These may include negotiating adolescence and achieving independence, intimate relationships, partnerships, new babies, parenting – and challenges like separation and divorce, repartnering, being part of a stepfamily, caring for elderly parents. We can assist with other issues that life can bring like gambling, drug and alcohol problems, mental illness and family violence. We have specialised, qualified workers who are experienced in working with these challenges.

How we work with you

We provide a safe private space for people of all ages to explore the issues which are having an impact on their lives. The first point of contact is our Family Intake Worker who will ask you about your situation and recommend some options from our programs and possibly connect you to one of our services.

We are committed to maintaining your privacy and we operate from a strict code of ethical practice. We deliver equitable services promoting equally the needs of all individuals, family members and family types.